



Features and Benefits

Tracker® Case Management Software is used by Justice Agencies from coast to coast. It can automate any aspect of the justice process from the point of arrest, through the court process, all forms of diversionary and court-ordered programs and sentences, long-term follow-up, and outcome research and evaluation. It is used by community-based and residential programs, juvenile and criminal, and all aspects of the system may be completely integrated or segregated as needed.

Tracker® has extensive capabilities, including but not limited to:

- Adult Probation
- Juvenile Probation
- Juvenile Detention
- Community Corrections
- Residential Treatment
- Halfway House
- Parole
- Juvenile Intake
- Diversion Programs
- Service Referral and Brokerage
- Detention Screening
- Secure Detention, Home Detention
- Shelter Care, Foster Care
- Pretrial Screening & Bond Reports
- Pretrial Risk Assessments
- Pretrial Supervision
- Specialized/Problem-Solving Courts (Drug, Veteran, Mental Health, etc.)
- Deferred Prosecution
- Pre-Sentence Reports
- Pre-Dispositional/Social History Reports
- Risk/Needs Assessments
- Ancillary Assessments
- Probation Intake
- Specialized Caseloads, such as:
 - ▶ Intensive Supervision
 - ▶ Domestic Violence
 - ▶ DWI/DUI/OWI
 - ▶ Group Reporting
 - ▶ Cognitive/Behavioral
- ▶ Appointments, case notes, logs
- ▶ Routine correspondence and documents
- ▶ Add / modify reports and documents
- ▶ Ad hoc reporting
- ▶ Window-based queries
- ▶ Problem/Goal oriented case planning
- ▶ Public/Community Service
- ▶ Any Program/Service/Intervention
- ▶ Confidential service notes
- ▶ Drug Testing
- ▶ Administrative Sanctions
- ▶ Financial Collections/Management
- ▶ Victim Services
- ▶ Program evaluation/outcome-based analysis
- ▶ Grant management and reporting
- ▶ Cost management/controls
- ▶ Integration with other systems, such as:
 - ▶ Statewide Data Collection Platform
 - ▶ Risk Assessment Tools
 - ▶ Drug Testing
 - ▶ Clerk
 - ▶ Kiosk
 - ▶ GIS/GPS
 - ▶ SPSS
 - ▶ Inkless Fingerprint Systems
 - ▶ and more
- Remote / Mobile Access
- Centrally managed
- Configurable access restrictions for sensitive data
- Continued on back...

Tracker® is easily adapted to your agency. Developed by justice agency professionals, for justice agency professionals, we understand your business, the many variations that exist, and how everything fits together. Tracker® was designed from the start to accommodate these differences and easily adapt to local needs. For example, we can easily adjust:

- Menus
- Windows
- Terminology
- Case flow
- Processing options
- Reports and forms

Tracker® saves you time. For example:

- All data is completely integrated
- No duplicate data
- Single component manages appointments, case notes, and self-documenting correspondence
- Group appointments and case notes
- Easily create paper forms and reports
- Reminders and Ticklers
- Email and SMS notifications and reminders
- Automated tracking of any obligation or plan; automated response to non-compliance
- Integrated, research-friendly data collection
- View PDF copies of supporting documentation from virtually any window with a click of a button

Tracker® catches details. Many features like these grew out of our own experience in the field:

- Urgent Messages
- Warrant & Special Alerts
- Appointment conflicts
- Weekend and Holiday schedule warnings
- Automatic alias name search
- Enhanced Soundex name search
- Family cross-references
- Household cross-references
- Associate cross-references
- Automatic history displays

Tracker® makes your work easier to do. For example:

- Smart-code completion during data entry
- Due Date Calculator, to establish and manage any client expectation or obligation
- Employee window accesses appointments and assigned cases with a single click
- Calendar: Your schedule at a glance, in a friendly and familiar format
- Integrated spell checker on text fields
- Smart pick lists allow you to sort data during selection, and change the order of browse lists
- Customizable checklists to facilitate standardizing processes and help to ensure details are not overlooked
- Access address and phone numbers for any individual or agency with a single keystroke
- Search the database from data entry windows, using any field in the window, to create browse lists for that window

Tracker® saves you money by allowing for do-it-yourself customization, like:

- Integrated Report Writer allows you to modify or create detail and summary reports.
- You may add or remove reports and forms from menus and data entry windows.
- Integrated merge processor allows you to modify or create standardized forms and form letters that merge automatically, and document themselves in case notes.
- Create mass mailings for nearly any purpose
- Modifiable code tables

Tracker® costs less over time with friendly licensing and support policies. You get more with Tracker, and for a lower long-term cost than any competing system.